



POSITION TASK BOOK FOR THE POSITION OF

Food Unit Leader All-Hazards (FDUL)

Version: January 2012

POSITION TASK BOOK ASSIGNED TO:
INDIVIDUAL'S NAME, AHIMT NAME, AND PHONE NUMBER
POSITION TASK BOOK INITIATED BY:
OFFICIAL'S NAME, TITLE, AND PHONE NUMBER
DATE THE POSITION BOOK WAS INITIATED:
MONTH, DAY, YEAR

Indiana Department of Homeland Security
Joseph E. Wainscott, Jr., Executive Director
Indiana Government Center South
302 West Washington Street, Room E208
Indianapolis, IN 46204

EVALUATOR

DO NOT COMPLETE THIS UNLESS YOU ARE RECOMMENDING THE TRAINEE FOR

VERIFICATION/QUALIFICATION OF COMPLETED POSITION TASK BOOK FOR THE POSITION OF FOOD UNIT LEADER
<i>FINAL EVALUATOR'S VERIFICATION</i> I verify that all tasks have been performed and are documented with appropriate initials. I also verify that _____ has performed as a trainee and should therefore be considered for qualification in this position.
FINAL EVALUATOR'S SIGNATURE AND DATE
EVALUATOR'S PRINTED NAME, TITLE, AND PHONE NUMBER

AGENCY HEAD RECOMMENDATION FOR QUALIFICATION I certify that _____ has met all requirements for qualification in this position, and I recommend he/she be credentialed for the position.
OFFICIAL'S SIGNATURE AND DATE
OFFICIAL'S PRINTED NAME, TITLE, AGENCY, AND PHONE NUMBER

DISTRICT RESPONSE TASK FORCE COMMANDER RECOMMENDATION FOR QUALIFICATION I certify that _____ has met all requirements for qualification in this position, and I recommend that he/she be credentialed for the position.
OFFICIAL'S SIGNATURE AND DATE
OFFICIAL'S PRINTED NAME, TITLE, AGENCY, AND PHONE NUMBER

HISTORICAL RECOGNITION

Historical recognition is a process that provides a means by which incident management personnel who have either:

- Documentation of previous ICS training, education, and experience in an ICS position(s); or
- Documentation of previous extensive on-the-job incident response experience,

may receive credit for that previous experience, training, or qualification(s) and be considered as meeting the minimum requirements of this guide in the categories of:

- Education;
- Training; and
- Experience

for an ICS position(s) until he/she has successfully completed the actual minimum requirements for that position. Historical Recognition does not apply to the categories of Physical/Medical Fitness, Currency, or qualification. The minimum requirements within those categories must be met regardless of any historical recognition process.

HISTORICAL RECOGNITION PROCESS

If an Authority Having Jurisdiction (AHJ) does not form a Qualification Committee to assist with the management of the overall qualifications process, AHJ's should give strong consideration to at least forming a committee for the purposes of reviewing and processing applications for Historical Recognition. Because of the time commitment involved and the potential for perceptions of favoritism and unequal treatment during the process, other ICS qualifications processes currently used by federal and state agencies that included a historical recognition provision used review committees to accomplish that process.

The AHJ should develop a process to provide for the following:

- Developing a method to provide for historical recognition when there is sufficient documentation available to substantiate the experience;
- Developing a standardized method for any individual to submit documentation of the experience and training for review by the AHJ or the appropriate review committee established by the AHJ;
- Developing a method to determine if the previous experience or training is appropriate for the position, keeping in mind the required criteria for the position and the competencies necessary for safe and successful performance;
- Providing for Historical Recognition only when the individual has most recently performed the position within the last five years;
- Requiring the individual meet all minimum requirements in this guide for a position if the individual seeks an ICS position other than the position he/she was historically recognized for;
- Encouraging all individuals who are historically recognized into a position to complete the minimum requirements for the positions within five years of being historically recognized.

INCIDENT MANAGEMENT SYSTEM POSITION TASK BOOK

Position Task Books (PTB) were developed for designated positions as described under the National Interagency Incident Management System (NIIMS) and have been incorporated into the National Incident Management System (NIMS). The position task book is used by the State of Indiana to qualify that the person to whom the task book belongs meets the standards recommended by the National Integration Center (NIC).

Each PTB lists the performance requirements (tasks) for the specific position in a format that allows a trainee to be evaluated against written guidelines. Successful performance of all tasks, as observed and recorded by a Qualified Evaluator, will result in a recommendation that the trainee be qualified in that position. Evaluation and confirmation of the individual's performance of all tasks may involve more than one evaluator and can occur on incidents, events, full scale exercises, and in other work situations. Designated PTBs require position performance during which the majority of required tasks are demonstrated on a single incident. It is important performance be critically evaluated and accurately recorded by each evaluator. All tasks must be evaluated. All bullet statements within a task that require an action (contain an action verb) **MUST** be demonstrated before that task can be signed off.

A brief list of responsibilities also appears below.

RESPONSIBILITIES:

1. The **Agency Management** is responsible for:

- Selecting trainees based on the needs of their organization or area Incident Management Teams.
- Providing opportunities for evaluation and/or making the trainee available for evaluation.

2. The **Individual** is responsible for:

- Reviewing and understanding instructions in the PTB.
- Identifying desired objectives/goals.
- Providing background information on an evaluator.
- Satisfactorily demonstrating completion of all tasks for an assigned position within three years.
- Assuring the evaluation record is complete.
- Notifying the local agency head when the PTB is completed and obtaining their signature recommending qualification.

3. The **Evaluator** is responsible for:

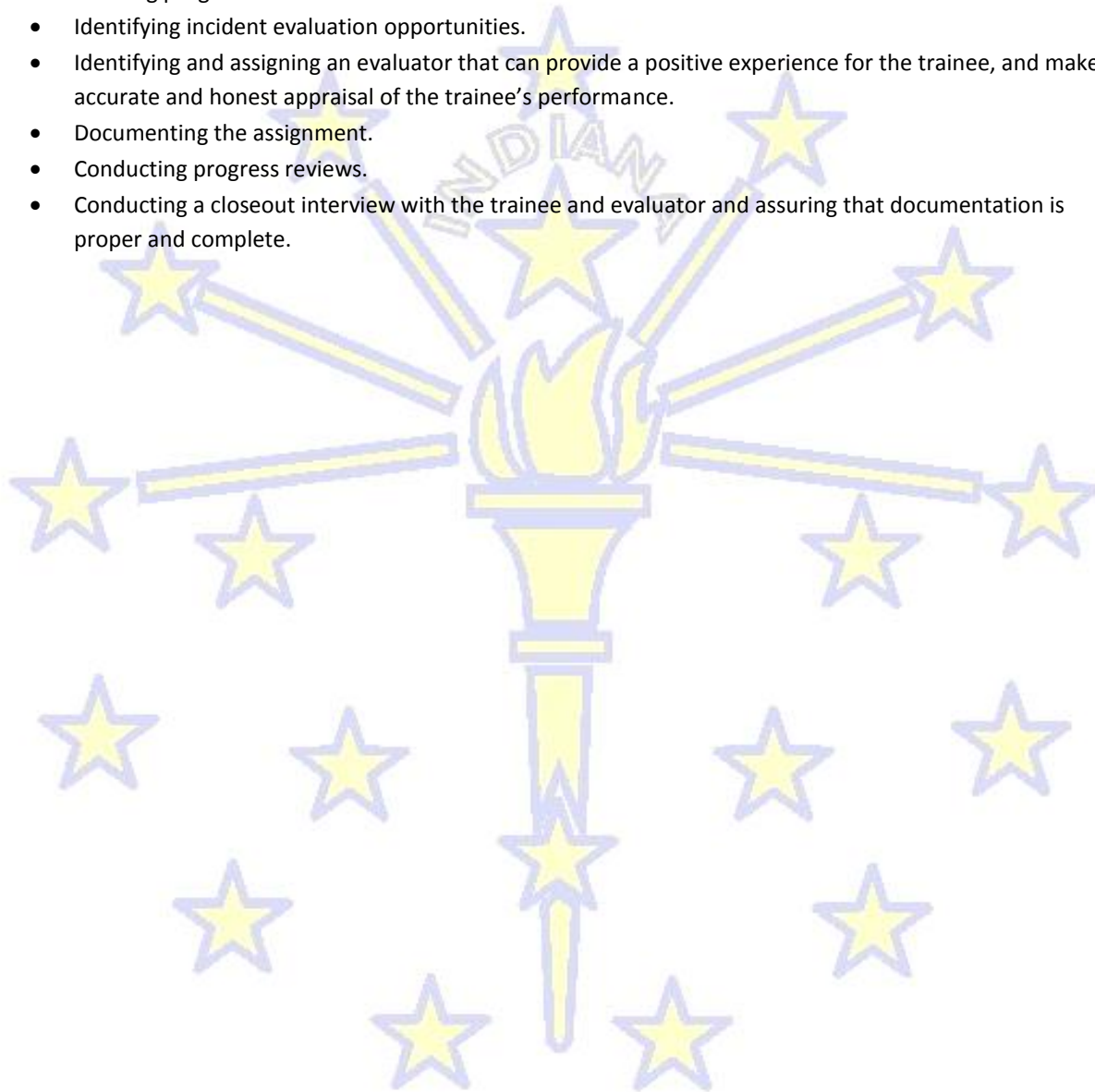
- Being qualified and proficient in the position being evaluated.
- Meeting with the trainee and determining past experience, current qualifications, and desired objectives/goals.
- Reviewing tasks with the trainee.
- Explaining to the trainee the evaluation procedures that will be utilized and which objectives may be attained.
- Identifying tasks to be performed during the evaluation period.
- Accurately evaluation and recording demonstrated performance of tasks. Dating and initializing completion of the task shall document satisfactory performance. Unsatisfactory performance shall be documented in the Evaluation Record.

- Completing the Evaluation Record found at the end of each PTB.

4. The **Final Evaluator** is responsible for signing the verification statement inside the front cover of the PTB when all tasks have been initialed.

5. The **Agency Head** or designee is responsible for:

- Tracking progress of the trainee.
- Identifying incident evaluation opportunities.
- Identifying and assigning an evaluator that can provide a positive experience for the trainee, and make an accurate and honest appraisal of the trainee's performance.
- Documenting the assignment.
- Conducting progress reviews.
- Conducting a closeout interview with the trainee and evaluator and assuring that documentation is proper and complete.



Competency 1: Assume position responsibilities

Description: Successfully assume role of Food Unit Leader and initiate position activities at the appropriate time according to the following behaviors.

TASK	CODE	EVALUATION RECORD #	EVALUATOR Initial and Date upon completion of task
GENERAL			
1. Obtain and assemble information and materials needed for kit. Kit will be assembled and prepared prior to receiving an assignment. Kit will contain critical items needed for the assignment and items needed for functioning during the first 48 hours. Kit will be easily transportable and within agency weight limitation. The <u>basic</u> information and materials needed <u>may include</u> , but is not limited to, any of the following: <ul style="list-style-type: none"> • Freezer and thermometer • Meat thermometer • "No smoking" signs for caterer's work area (counter) • Clicker for head count • Steno pad for daily notes • Evaluation forms • Felt markers • Strapping tape • Utility knife • Task list • ICS Form 213, General Message • ICS Form 214, Unit Log 	O		
2. Provide for the safety and welfare of assigned personnel during the entire period of supervision. <ul style="list-style-type: none"> • Recognize potentially hazardous situations. • Inform subordinates of hazards. • Ensure special precautions are taken when extraordinary hazards exist. • Ensure adequate rest, hydration, and nutrition is provided to all unit personnel. 	I		

Code: O= Task can be completed in an operations based exercise (Simulation or drill)

I = Task must be performed on an incident or Full Scale Exercise

R = Rare event – the evaluation assignment may not provide opportunities to demonstrate performance. The evaluator may be able to determine skills/knowledge through interview, or the home office may need to arrange for another assignment or simulation.

TASK	CODE	EVALUATION RECORD #	EVALUATOR Initial and Date upon completion of task
3. Establish and maintain positive interpersonal and interagency working relationships. <ul style="list-style-type: none"> • Through briefings, discuss EEO, civil rights, sexual discrimination, and other sensitive issues with assigned personnel. • Recognize cultural language difficulties as it impacts work output and expectations. • Provide equal assignment opportunities based on individual skill level. • Monitor and evaluate progress based on expected work standards, not race, color or creed. • Individual agency values and policies are addressed throughout the tenure of the incident. • Differences in agency values and policies that affect the operation are arbitrated in a manner that fosters continuous positive working relationships. • Integrate cultural resource considerations into all management activities. 	O		
4. Obtain complete information from dispatch upon initial activation. <ul style="list-style-type: none"> • Incident name • Incident order number • Request number • Reporting location • Reporting time • Transportation arrangements/travel routes • Contact procedures during travel (telephone/radio) 	I		
5. Gather information necessary to assess incident assignment and determine immediate needs and actions. <ul style="list-style-type: none"> • Incident Commander's/Supervisor's name, location, and contact • Current resource commitments • Current situation • Expected duration of assignment • Terrain • Weather (current and expected) • Agency administrator's name and method to reach (as appropriate) • Agency administrator's briefing requirements (as appropriate) • Phone/radio contact procedures during travel. 	I		

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TASK	CODE	EVALUATION RECORD #	EVALUATOR Initial and Date upon completion of task
6. Arrive at incident and check-in. <ul style="list-style-type: none"> • Arrive properly equipped. • Check in at check-in location according to agency guidelines within acceptable time limits 	I		
7. Obtain briefing from supervisor. Ensure briefings from Logistics Section Chief are complete and includes as a minimum description of work space, work schedule, policies, and operating procedures. You are responsible for asking adequate questions, from possible pre-determined list, that will allow satisfactory completion of all job aspects.	I		
8. Organizes work area. Consider key items: <ul style="list-style-type: none"> • Acquire table(s), seating, and additional supplies not in kit. • Acquire communications equipment (e.g., radio, telephones, data communication equipment and operator) • Establish filing system: card holders or racks organized by operational period and section. 	I		
9. Evaluates needs and orders supplies and materials to keep unit operating. <ul style="list-style-type: none"> • Order materials and supplies using procedures established by the section chief • Maintain quantities of forms, supplies, and materials at a level to prevent shortage of any basic needed items 	I		
10. Organize and supervise unit. <ul style="list-style-type: none"> • Identify a need for subordinates • Order subordinates • Brief and keep subordinates informed • Establish unit timeframes and schedules • Make assignments • Spot check work • Evaluate performance • Review and approve time • Develop teamwork • Provide counseling and discipline when required 	I		

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TASK	CODE	EVALUATION RECORD #	EVALUATOR Initial and Date upon completion of task
11. Participate in service branch logistics section briefing/planning activities. <ul style="list-style-type: none"> Attend all operational planning meetings and briefings, if invited Obtain copy of Incident Action Plan Establish and maintain contact with resource and demobilization sections. 	I		
12. Plan and establish food unit for contract catering operation <ul style="list-style-type: none"> If not already ordered, order caterer and mobile food service unit (use Resource Order Form to request food service). Place order with Ordering Manager. Order will be based on: estimated size and duration of incident, equipment and operators assigned to the incident, available personnel and locations for food service. Order kitchen support crew. Arrange wages with finance section, if not done at point of hire. Numbers to be based on size and duration of incident (determine whether 1 or 2 shifts will be needed). 	I		
13. Establish food service support system. <ul style="list-style-type: none"> In coordination with Facilities Unit Leader, determine space and facilities needed for kitchen and feeding area set up. In cooperation with Facilities Unit Leader, determine utilities needed for support of food unit. Arrange for appropriate ground and air support. In cooperations with Facilities Unit Leader, develop a schedule for maintaining, refueling, and inspecting all mechanical equipment. In cooperation with Facilities Unit Leader, develop a schedule for removal of garbage and gray water. In cooperation with Facilities Unit Leader, develop a program for pest and dust abatement. Cooperate with Facilities Unit Leader to establish and initiate security for food unit. Establish and operate supplemental food system consisting of extra snacks, fruit, beverages and condiments. Also, order items to be stored in the supply unit such as MREs, hot food containers, etc. Establish and manage proper food storage with a dry storage area for paper products. Arrange for communication needs of food unit. 	I/R		

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TASK	CODE	EVALUATION RECORD #	EVALUATOR Initial and Date upon completion of task
<p>14. Manage food unit for contract catering operation.</p> <ul style="list-style-type: none"> • Serve as project inspector and work with caterer to ensure catering operation complies with all clauses, specifications, and stipulations contained in National Catering Contract. Report discrepancies with COTR on the incident who has full responsibility for administering the contract. • Arrange for agency property and services as required in contract. • After arrival of caterer, review food unit layout plans with contractor's representative to determine need changes. • Upon arrival of caterer, review suggested menus to determine if changes may be needed for menu content, variety, or serving size. • Monitor food service to determine if changes are needed in: food handling, cooking, food preparation, or storage. • Obtain feedback from incident personnel on adequacy of food service. • Establish quality control standards with periodic inspections for both in camp meals and sack lunches. • Ensure that caterer supplies all equipment and supplies stated in contract. • Ensure contractor meets health and safety requirements for both in camp meals and dated sack lunches as stated in contract. • Conduct periodic inspections. • Coordinate with contractor on meal counts (establish who will do the counting), number of meals ordered, meal scheduling, and handling requirements. Give adequate lead time for spiked out meals. • Coordinate with contractor on previous day's bills, including accountability for mileage and rental units used by agency. Payments for requested supplement foods and meals served. Bill will be signed by Logistics Section Chief or Food Unit Leader. • Determine, from demobilization plan, when to demobilize caterers or feeding areas. • Coordinate with facilities section. Make recommendation to Logistics Section Chief for demobilization of caterer. • Complete evaluation for catering services. 	I		

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TASK	CODE	EVALUATION RECORD #	EVALUATOR Initial and Date upon completion of task
15. Supervise food unit personnel hired by agency. <ul style="list-style-type: none"> Establish work schedules for all assigned personnel. Make safety and health rules known to personnel regarding food handling. Thoroughly brief assigned personnel on incident feeding requirements at base, camp(s), staging areas, and other incident feeding locations. Closely monitor work activities of all assigned personnel. 	I		
16. Ensure all appropriate health and safety measures are met. <ul style="list-style-type: none"> Conduct periodic inspections of food service area and water quality control Have Medical Unit keep you informed of any unusually large number of reported illnesses that could be related to food service 	I/R		
17. Prepare and submit reports pertaining to food unit. <ul style="list-style-type: none"> Equipment time, turn in to appropriate unit. Personnel time reports for AD crews; validate, sign, and turn in to finance section. Keep copy of order(s) placed on message/change forms and turn in to Ordering Manager. Keep copies of orders filled and not filled and turn in to Ordering and Receiving Managers. Complete, with contractor, daily meal order/invoice for mobile food service Forms 1276A and 1276B. Have caterer validate and sign – turn in to equipment time. Complete mobile food service unit evaluation form. Food catering service evaluation signed by COTR and caterer – turn in to equipment time. 	I		
18. Identify and release excess section resources and supplies. Maintain, through inventory and personal observation, status of equipment, supplies, and assigned personnel.	I		
19. Brief subordinate(s) and relief personnel. Direct communication is critical. Information is to be given periodically and with every change from planned work. The chain of command must be followed. Overall incident information is important to subordinates.	I		
20. Interact and coordinate with appropriate Unit Leader and operations personnel. <ul style="list-style-type: none"> Receive and transmit needed information. 	I		

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TASK	CODE	EVALUATION RECORD #	EVALUATOR Initial and Date upon completion of task
21. Maintains ICS Form 214 (Unit Log), Unit Leader, Unit Log will be kept current, legible, and all major activities will be documented.	I/R		
<p>22. Develop written contingency plans to ensure continuing food service under adverse conditions. It must be understood that food service is one of the most important functions on the incident and that situations may occur that could interrupt food service. The unit leader must plan for these situations and continue to provide food.</p> <ul style="list-style-type: none"> • Weather contingency. Plan and set up food service area with the assumption that there will be high winds or rain sometime during the incident. • Supply break down contingency. Have a three-meal supply of food or rations. Have a three-day supply for camps on hand. Coordinate with ground support unit, procurement unit, Ordering Manager, and Logistics Section Chief to track orders. • Plan for breakdowns in air or ground support driving meal delivery. • Plan for breakdowns of refrigeration units: coordinate with Facilities Unit Leader. • Plan for breakdowns in food preparation unit: i.e., stoves won't work. • Health problem contingency. • Plan for health problems by having enough prepackaged food available (one-day supply) in the event that the main unit has to be shut down for health problems. • Water is the most important commodity. Be assured of continuing supply. Drinking water has the highest priority. Keep a supply of water available. • Have a contingency plan for catering contract noncompliance to assure that incident personnel continue being fed in the event of a transitional period between a dismissed caterer and newly ordered caterer. 	I/R		
23. Evaluate performance of subordinates as required by agency policy. Performance evaluations are done for all unit personnel prior to their release from the incident. Performance evaluations are discussed with the individual.	I		

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TASK	CODE	EVALUATION RECORD #	EVALUATOR Initial and Date upon completion of task
DEMOBILIZATION			
24. Demobilization and check-out. <ul style="list-style-type: none">• Receive demobilization instructions from work supervisor.• Brief subordinate staff on demobilization procedures and responsibilities.• Ensure that incident and agency demobilization procedures are followed. If required, ICS Form 221 (Demobilization Check-Out) is completed and turned in to the appropriate person.	I		



INSTRUCTIONS FOR COMPLETING THE EVALUATION RECORD

There are four separate blocks allowing evaluations to be made. These evaluations may be made on incidents (may include preplanned events and full scale exercises), simulations in classroom, or in daily duties, depending on what the position task book indicates. This should be sufficient for qualification in the position if the individual is adequately prepared. If additional blocks are needed, a page can be copied from a blank task book and attached.

COMPLETE THESE ITEMS AT THE START OF THE EVALUATION PERIOD:

Evaluator's name, incident/office title, and agency: List the name of the Evaluator, his/her incident position or office title, and agency.

Evaluator's home agency, address, and phone: Self explanatory

#: The number next to the Evaluator's name in the upper left corner of the evaluation record identifies a particular experience or group of experiences. This number should be placed in the column labeled "Evaluation Record #" on the Qualification Record for each task performed satisfactorily. This number will enable reviewers of the complete Qualification Record to ascertain the qualifications of the different evaluators prior to making the appropriate signoff on the Qualification Record.

Location of Incident/Simulation: Identify the location where the tasks were performed by agency and office.

Incident Kind: Enter kind of incident, (e.g., hurricane, search and rescue, flood, preplanned event, full scale exercise, etc.).

COMPLETE THESE ITEMS AT THE END OF THE EVALUATION PERIOD:

Number and Type of Resource: Enter the number of resources and types assigned to the incident pertinent to the Trainee's task book position.

Duration: Enter inclusive dates during which the Trainee was evaluated. This block may indicate a span of time covering several small and similar incidents if the Trainee has been evaluated on that basis.

Recommendation: Check as appropriate and/or make comments regarding the future needs for development of this trainee.

Date: List the date the record is being completed.

Evaluator's initials: Initial here to authenticate your recommendations and to allow for comparison with initials in the Qualifications Record.

Evaluator's relevant qualification: List your qualification relevant to the trainee position you supervised.

Evaluation Record

 TRAINEE NAME

 TRAINEE POSITION

#1	Evaluator's Name	Incident/Office Title	Agency	
Evaluator's Home Unit Address & Phone				
Name & Location of Incident or Situation (Agency & Area)	Incident Kind (e.g. Flood, Tornado)	Number & Type of Resources Pertinent to the Trainee's Position	Duration (inclusive dates in trainee status)	Management Level or Complexity Level
Recommendations: The tasks initialed and dated by me have been performed under my supervision in a satisfactory manner by the above named trainee. I recommend the following for further development of this trainee. <ul style="list-style-type: none"> • The individual has successfully performed all tasks for the position and should be considered for qualification. • The individual was not able to complete certain tasks (comments below) or additional guidance is required. • Not all tasks were evaluated on this assignment and an additional assignment is needed to complete the evaluation. • The individual is severely deficient in the performance of tasks for the position and needs further training (both required and knowledge and skills needed) prior to additional assignment(s) as a trainee. Recommendations: _____ _____ Date: _____ Evaluator's Initials: _____ Evaluator's relevant agency qualifications or rating: _____				

#2	Evaluator's Name	Incident/Office Title	Agency	
Evaluator's Home Unit Address & Phone				
Name & Location of Incident or Situation (Agency & Area)	Incident Kind (e.g. Flood, Tornado)	Number & Type of Resources Pertinent to the Trainee's Position	Duration (inclusive dates in trainee status)	Management Level or Complexity Level
Recommendations: The tasks initialed and dated by me have been performed under my supervision in a satisfactory manner by the above named trainee. I recommend the following for further development of this trainee. <ul style="list-style-type: none"> • The individual has successfully performed all tasks for the position and should be considered for qualification. • The individual was not able to complete certain tasks (comments below) or additional guidance is required. • Not all tasks were evaluated on this assignment and an additional assignment is needed to complete the evaluation. • The individual is severely deficient in the performance of tasks for the position and needs further training (both required and knowledge and skills needed) prior to additional assignment(s) as a trainee. Recommendations: _____ _____ Date: _____ Evaluator's Initials: _____ Evaluator's relevant agency qualifications or rating: _____				

Evaluation Record
(Continuation Sheet)

TRAINEE NAME		TRAINEE POSITION		
#3	Evaluator's Name	Incident/Office Title	Agency	
Evaluator's Home Unit Address & Phone				
Name & Location of Incident or Situation (Agency & Area)	Incident Kind (e.g. Flood, Tornado)	Number & Type of Resources Pertinent to the Trainee's Position	Duration (inclusive dates in trainee status)	Management Level or Complexity Level
<p>Recommendations:</p> <p>The tasks initialed and dated by me have been performed under my supervision in a satisfactory manner by the above named trainee. I recommend the following for further development of this trainee.</p> <ul style="list-style-type: none"> The individual has successfully performed all tasks for the position and should be considered for qualification. The individual was not able to complete certain tasks (comments below) or additional guidance is required. Not all tasks were evaluated on this assignment and an additional assignment is needed to complete the evaluation. The individual is severely deficient in the performance of tasks for the position and needs further training (both required and knowledge and skills needed) prior to additional assignment(s) as a trainee. <p>Recommendations: _____</p> <p>_____</p> <p>Date: _____ Evaluator's Initials: _____</p> <p>Evaluator's relevant agency qualifications or rating: _____</p>				

TRAINEE NAME		TRAINEE POSITION		
#4	Evaluator's Name	Incident/Office Title	Agency	
Evaluator's Home Unit Address & Phone				
Name & Location of Incident or Situation (Agency & Area)	Incident Kind (e.g. Flood, Tornado)	Number & Type of Resources Pertinent to the Trainee's Position	Duration (inclusive dates in trainee status)	Management Level or Complexity Level
<p>Recommendations:</p> <p>The tasks initialed and dated by me have been performed under my supervision in a satisfactory manner by the above named trainee. I recommend the following for further development of this trainee.</p> <ul style="list-style-type: none"> The individual has successfully performed all tasks for the position and should be considered for qualification. The individual was not able to complete certain tasks (comments below) or additional guidance is required. Not all tasks were evaluated on this assignment and an additional assignment is needed to complete the evaluation. The individual is severely deficient in the performance of tasks for the position and needs further training (both required and knowledge and skills needed) prior to additional assignment(s) as a trainee. <p>Recommendations: _____</p> <p>_____</p> <p>Date: _____ Evaluator's Initials: _____</p> <p>Evaluator's relevant agency qualifications or rating: _____</p>				

ADDITIONAL NOTES

